

Multi-SIM Free Trial March 2021

Multi-SIM Free Trial" ("the Promotion") for 2021 allows Customers who opt for Multi-SIM Add-on (of \$14/mo) from 2nd March, 2021, 11:00 AM to 23rd March, 2021, 11:59 PM to enjoy \$14 Bill Waiver for their first month of subscription until the month after the customer unsubscribes from Multi-SIM.

The promotion will offer a \$14 Bill Waiver redeemed via a unique promo-code applied to eligible customers before the end of the month which their account was activated. Upon subscribing to the Multi-SIM add-on, customers will be charged \$14 upfront for the current month and will continue to be charged \$14/mo on their subsequent bills unless they unsubscribe to this add-on.

Eligibility

- New users who selected the Multi-SIM Add On during checkout from 2nd March, 2021, 11:00 AM to 23rd March, 2021 will be eligible for this promotion

This promotion is not applicable to all existing Circles.Life users .

The Promotion is valid from from 2nd March, 2021, 11:00 AM to 23rd March, 2021, 11:59PM

Redemption

- For redemption of benefits, eligible customers will have a unique promo-code applied to their account before the end of the month that their account was activated.

Cancellation

- For customers who do not wish to continue staying subscribed to Multi-SIM after the trial period has lapsed. Customers who do not wish to be billed in the next month will have to contact our Customer Happiness Experts to cancel their Multi-SIM add-on before 31 March 2021, 11:59PM.

Billing / Charges

- The first bill includes charges for two months: March 2021 (pro-rated) and April 2020. From your second bill onward (received in April, 2021), users will only be charged for the current month's usage charges and the following month's subscription charges.
- Users' March 2021 bill is prorated to their SIM delivery date, based on the usual \$28 Base Plan fee and, if applicable, Port-in Waiver (\$10).
- Example of the first bill for New Number User
 - Sim Delivery Date : 14 March 2021
 - Duration of usage in March : 18 days (14 March 2021- 31 March 2021)
 - March Bill Amount: $(\$28 \times 18/30) = \16.80
 - April Bill Amount: $\$28 + \14 (Without Multi-SIM Free Trial) = \$42
 - Total amount charged in first bill = $\$16.80 + \$42 = \$58.80$

- Example of the first bill for New Port-in User
 - Sim Delivery Date : 14 March 2021
 - Port-in Success Date: 15 March 2021
 - Duration of usage in March : 18 days (14 March 2021- 31 March 2021)
 - March Bill Amount: $(\$28 \times 18/30) - \$10 = \$6.8$
 - April Bill Amount: $\$28 + \14 (Without Multi-SIM Free Trial) – $\$10$ (Port-in Waiver) = $\$32$
 - Total amount charged in first bill = $\$6.8 + \$32 = \$38.80$